

Audio file

[Independent Perspective #1855 \(Julie Andrews\).mp3](#)

Independent Perspective 1855 with Julie Andrews-Kreiger on the transition of CDPAP to Public Partnership, Ltd.

Transcript

00:00:00 Speaker 1

Welcome to Independent Perspective, a public affairs presentation of Western New York Independent Living (WNYIL). My guest today is Julie Andrews, director of the Taking Control program at WNYIL. And I'm your host, Ernie Churchwell. Welcome to the program, Julie.

00:00:16 Speaker 2

Thank you for having me once again, Ernie.

00:00:19 Speaker 1

It's our pleasure and for people that aren't familiar with it, if you could give them the big picture by telling them of different programs that you administer in Taking Control.

00:00:30 Speaker 2

Sure will.

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The Taking Control program is the self-directed

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at home services program, which is comprised of three distinct programs under the Taking Control department. The first and largest is what is called the Consumer Directed Personal Assistance Program, formerly the Taking Control department.

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was responsible as a fiscal intermediary for the program and presently as of April 1st we have become a contracted teaming partner with the single statewide fiscal intermediary called Public Partnerships.

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Also known as PPL. We also have two additional programs within the Taking Control department, both also self-directing including the Extended In-home Services for Elderly program as well as the Veteran Directed Care program. But to this point,

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I'd like to speak about our transition of consumers

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under the PPL program, again, the statewide single fiscal intermediary for the Consumer Directed Personal Assistance Program.

00:01:49 Speaker 1

I guess that simplifies things a little bit because previously weren't there like 700 fiscal intermediaries?

00:01:55 Speaker 2

That's right. There were several 100 almost up to 700 fiscal intermediaries, which has been have been

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consolidated into the state, selected single fiscal intermediary known as PPL. We were given a task as the CPAP facilitator agency. There are approximately 31,

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of which there are 11 Independent Living centers across the state who are continuing to provide this support to consumers

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and their associated personal assistants throughout the state, so over a brief period of time from the beginning of January through the end of March, we were tasked with assisting the consumers and their associated personal assistants

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with enrolling in the PPL at Home Portal. We had a team of about 38 staff here at WNYIL and across the state through our partners at maximizing Independent Living choices and the Catskill Center for independence

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assisting us in this very large endeavor to transition hundreds of consumers and their PA's in this very limited period of time. We were successful at transitioning everyone who wished to transition in the time frame that needed to happen.

00:03:29 Speaker 1

Bravo.

00:03:33 Speaker 2

In addition, we were also able to support an additional 500 plus consumers who were not originally associated with our organization. So, to that end, I feel that we had great success in supporting that transition.

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It did not come without some challenges, of course, but with a team as large as we had, we were able to put the resources in to truly supporting what those consumers and their PA's needed to get enrolled in as timely a way as possible. We continue to support them in problem

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solving the areas that they have presently, there are some areas of time keeping using the electronic visit verification app that PPL has provided.

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As well as problem solving, any enrollment issues as well.

00:04:29 Speaker 1

Julie, we're totally out of time. I'm sure people will have questions. How can they reach you?

00:04:34 Speaker 2

I think the best way to reach the entire transition team is to email us if possible, and that email address is wnyil-cdpap@wnyil.org

00:04:49 Speaker 1

Thank you so much for being with us.

00:04:50 Speaker 2

Thanks Ernie.

00:04:51 Speaker 1

You've been listening to Independent Perspective, a public affairs presentation of WNYIL. Our guest today was Julie Andrews, director of the Taking Control program at WNYIL,

00:05:02 Speaker 1

and I've been your host, Ernie Churchwell.