

Emergency Assistance

Police/Fire/Ambulance.....	911
Mental Health Hotline.....	988
Services Referral.....	211
(GO) Care + Crisis Helpline.....	(585) 283-5200
..... or text 741741	
(G) Salvation Army/ Winter Shelter (men)...	(585) 343-6284
(W) Wyoming County Community Action.....	(585) 237-2600
(GOW) Western New York Red Cross	(716) 886-7500

Utilities and Basic Needs

NYS Public Service (shut-off hotline).....	1 (800) 342-3377
National Grid.....	1 (800) 322-3223
Emergency Broadband.....	833-511-0311
(G) Food Stamps.....	(585) 344-2587 x6792
(G) HEAP.....	(585) 344-2580 x6524
(G) Medicaid.....	(585) 344-2587 x6792
(G) WIC Program.....	(585) 344-2203
(G) Child Health Plus.....	(585) 344-2580
(G) Community Action	(585) 343-7798
(O) HEAP.....	(585) 589-3182
(O) Food Stamps.....	(585) 589-7000 x4-1
(O) Ministry of Concern.....	(585) 589-9210
(O) Community Action	(585) 589-5605
(O) WIC Program.....	(585) 589-4139
(W) HEAP.....	(585) 786-8900 x1
(W) Wyoming County Community Action.....	(585) 237-2600
(W) Catholic Charities.....	(585) 786-3440
(W) Food Stamps.....	(585) 786-8900 x1
(W) WIC Program.....	585-243-7530

Legal Services

Neighborhood Legal Services.....	(585) 343-5450
Prisoners Legal Services.....	(716) 854-1007
(G) Legal Services: Office for the Aging.....	(585) 343-1611
(G) NYSOH Insurance Navigation.....	(585) 343-5450
(O) Orleans County Public Defender	(585) 589-7335
(O) Legal Services: Office for the Aging.....	(585) 589-3191
(W) Legal Services: Office for the Aging.....	(585) 786-8833
(W) Attica Legal Aide Bureau.....	(585) 786-8450
(W) Wyoming County Public Defender	(585) 786-8450
(W) Oak Orchard Legal Services	(585) 786-3489

Food and Clothing

(GO) Ministry of Concern.....	(585) 589-9210
(G) The Pantry of Blessings	(585) 343-8020
(G) City Church Food Pantry.....	(585) 343-6895
(G) My Sister's Food Pantry (YWCA).....	(585) 344-5808
(G) Salvation Army.....	(585) 343-6284
(G) The Goose Food Pantry.....	(315) 730-0606
(G) Community Closet.....	(585) 343-2480 x1020
(G) YWCA My Sister's Closet.....	(585) 343-5808
(G) Community Action	(585) 343-7798
(G) Leroy Pantry & Help Fund Inc.....	(585) 768-4559
(G) Genesee County Office of the Aging.....	(585) 343-1611
(G) North Bergen Community Food Pantry ...	(585) 290-5487
(G) Bergen United Methodist Food Pantry.....	(585) 494-1312
(G) Clothing Connection (City Church)	(585) 343-6895
(G) Cornerstone Church Clothes Closet	(585) 343-8020
(O) E. Orleans Community Center.....	(585) 638-6395
(O) The Vine Church Food Pantry	(585) 798-3738
(O) Community Action	(585) 589-5605
(O) Faith Power Mission	(585) 589-5094
(O) Lyndonville Yates Food Emergency	(585) 765-2838
(O) St. Peter Lutheran Church	(585) 798-0953
(O) Pathstone/Rural Opportunities	(585) 589-7027
(O) Hands 4 Hope.....	243 S. Main St. Suite 174 Albion, NY
(O) Patty's Boutique	(585) 638-6395
(W) Perry Community Clothes Closet.....	(585) 237-5924
(W) Cornerstone/Angel Action.....	(585) 237-2600 x211
(W) Warsaw Food Pantry.....	(585) 786-3868
(W) Valley Chapel Church.....	(585) 786-5445
(W) Community Action for Wyoming County ..	(585) 237-2600
(W) Java Village Food Pantry	(716) 353-2863
(W) Bread of Life Food Pantry	(585) 535-4017
(W) St. Michael Clothing Closet	(585) 786-2400
(W) Attica Clothes Closet & Food Pantry	(585) 591-1263
(W) Valley Gospel Church.....	(585) 535-4017



Pocket Guide to Genesee, Orleans, and Wyoming County Services

If you are experiencing a housing emergency:

- (G) Genesee County Department of Social Services
5130 East Main Street Road, Batavia, NY 14020
(585) 344-2580 x6792
- (O) Orleans County Department of Social Services
14016 Route 31 West, Albion, NY 14411
(585) 589-7000
- (W) Wyoming County Department of Social Services
466 N Main St, Warsaw, NY 14569
(585) 786-8900 x6252

Community Outreach:

- (GO) Community Action of Orleans and Genesee
Genesee Office: 5073 Clinton Street Road Batavia, NY 14020 (585) 343-7798
Orleans Office: 409 East State Street Albion, NY 14411 (585) 589-5605
- (GO) Genesee Orleans Ministry of Concern
121 N Main St, Albion, NY 14411
(585) 589-9210
- (W) Wyoming County Community Action
6470 State Route 20A # 1, Perry, NY 14530
(585) 237-2600

If you don't see what you're looking for, refer to the WNY service referral database by dialing 2-1-1 or visiting 211wny.org.

Homeless Alliance of Western New York
960 Main Street, Buffalo, NY 14202

www.wnyhomeless.org

(updated: 7/31/26)

Governmental

Social Security(800) 772-1213
(G) Health Department.....(585) 344-2580
(G) Mental Health.....(585) 344-1421
(G) Child Care Assistance.....(585) 344-2580 x6423
(G) Office For the Aging.....(585) 343-1611
(G) Social Services.....(585) 344-2580
(O) Health Department.....(585) 589-7000
(O) Mental Health Services.....(585) 589-7066
(O) Child & Family Services.....(585) 589-7000
(O) Office for the Aging.....(585) 589-3191
(O) Social Services.....(585) 589-7000
(W) Public Health Department.....(585) 786-8890
(W) Mental Health.....(585) 786-8871
(W) Child Support Collection.....(888) 208-4485
(W) Office for the Aging.....(585) 786-8833
(W) Social Services.....(585) 786-8900

Community Resources

Planned Parenthood CWNy.....(585) 344-0516
Independent Living Genesee Region.....(585) 815-8501
 ILGR) Personal Care Aides.....ext: 403
 ILGR) Medicaid Application Assistance.....ext: 415
(GO) Care + Crisis Helpline (585) 283-5200
(GO) Ministry of Concern.....(585) 589-9210
(GOW) Catholic Charities.....(585) 343-0614
(G) Community Action (CAOGINC).....(585) 343-7798
(G) United Way Genesee County.....(585) 343-8141
(G) Salvation Army.....(585) 343-6284
(G) YWCA.....(585) 343-5808
(O) United Way.....(585) 283-4224
(O) Community Action (CAOGINC).....(585) 589-5605
(W) Wyoming County Community Action.....(585) 237-2600

Substance Abuse

(G) UConnect Care Batavia Clinic.....(585) 343-1124
(G) UConnect Care-Peer Recovery.....(585) 815-1800
(G) Horizon Batavia Recovery Center.....(585) 815-0247
(G) Hope Haven– UMMC.....(585) 723-7366
(G) Total Freedom New York(585) 902-6001
(O) UConnect Care Abion Clinic.....(585) 589-0055
(W) Spectrum Chemical Dependency.....(585) 786-0220
(W) Partners For Prevention.....(585) 786-8970

Affordable Housing

(GW) Genesee Valley Rural Preservation Council, Inc..
..... (585) 658-4860
(GW) Habitat for Humanity.....(585) 345-1656
(GOW) Independent Living(585) 815-8501
(GO) Ministry of Concerns.....(585) 589-9210
(G) Batavia Housing Authority.....(585) 344-1888
(G) Pathstone Corporation.....(585) 343-3861
(G) Social Services.....(585) 344-2580
(G) Living Opportunities of DePaul.....(585)344-3727
(G) Community Action.....(585) 343-7727
(O) Pathstone Corporation(585) 589-7246
(O) Living Opportunities of DePaul(585) 589-8315
(O) Social Services.....(585) 589-7000
(O) Community Action(585) 589-5605
(W) Community Action(585) 237-2600
(W) Spectrum Human Services(585) 786-0220
(W) Social Services.....(585) 786-8900
(W) Pathstone Corporation.....(585) 558-4120
(W) Spectrum Human Services(585) 786-0220

Sexual Assault and Domestic Violence

NYS Domestic Violence Hotline.....(800) 942-6906
(GOW) RESTORE Sexual Assault Services.(800) 527-1757
(G) YWCA DV Hotline(585) 343-7513
(G) Catholic Charities.....(585) 343-0614
(G) Genesee Justice(585) 815-7821
 O) Pathstone DV(585) 589-8733
(O) Pathstone-Orleans County DV Hotline....(866) 314-7283
(O) DSS DV Unit (non-residential).....(800) 342-3720
(W) RESTORE DV.....(585)546-2777

Employment and Training

NYS Department of Labor.....(585) 786-3145
Pathstone Farm Workers Program.....(585) 589-7027
(G) Genesee County Career Center.....(585) 344-2042
(G) Genesee Co. Job Development Bureau ... (585) 344-2042
(G) ACE Restoration Society.....(585) 343-9162
(O) NYS DOL: Employment Services.....(585) 589-5335
(O) Orleans Co. Job Development Agency....(585) 589-2772
(W) Wyoming County Community Action.....(585) 237-2600
(W) Wyoming County Business Center.....(585) 786-3764
(W) Warsaw One Stop(585) 786-3145

Health Clinics

Lake Plains Community Care Network.....(585) 345-6110
NYSOH Health Insurance Navigation.....(585) 343-5450
Planned Parenthood CWNy.....(585) 344-0516
(G) Health Department(585) 344-2580 x5555
(G) Jerome Center/Urgent Care-UMMC.....(585) 815-6715
(G) WellNow Urgent Care.....(585) 201-5598
(G) Oak Orchard Health(585) 599-6446
(O) Health Department.....(585) 589-3278
(O) Orleans Community Health Center.....(585) 589-2273
(O) Oak Orchard Health.....(585) 589-5613
(W) Public Health Department.....(585) 786-8890
(W) HIV/AIDS testing clinic.....(585) 786-8890
(W) Wyoming Urgent Care.....(585) 786-0101
(W) Oak Orchard Health.....(585) 228-1195

Mental Health

Depaul: Supported Housing Assistance.....(585) 344-3727
Depaul: Treatment Apartment(585) 344-0198
(GO) Care + Crisis Helpline..... (585) 283-5200
(G) Mental Health Services.....(585) 344-1421
(G) Warm Line/ Peer to Peer.....(585) 813-0072
(GO) Mental Health Association.....(585) 344-2611
(G) Horizon Health Services(585) 815-0247
(G) Oak Orchard Health(585) 599-6446
G) Genesee County Crisis Help Line(585) 344-1421
(O) Mental Health Services.....(585) 589-7066
(O) Mental Health Association.....(585) 589-1158
(W) Clarity Wellness Community.....(585) 786-0190
(W) Spectrum Counseling Center.....(585) 786-0220
(W) Behavioral Health Center(585) 786-8871
(W) Suicide & Crisis Lifeline Available 24/7 988
(W) Wyoming County Crisis Line(585) 283-5200

Veterans

VA Regional Office (Benefits).....(800) 827-1000
Veteran's One-Stop-Center(585) 300-4604
VA Medical Center.....(585) 297-1000
(G) Veteran Services.....(585) 815-7905
(G) Veterans Support Network.....(585) 302-0825
(G) Eagle Star (VA Transitional Housing).....(585) 418-5002
(G) NY State Veterans Home.....(585) 345-5000
(O) Veteran Services.....(585) 589-3218
(W) Veteran Services.....(585) 786-8860